

Commonly Asked Questions About Kollter Electric Motorcycles

Q. Are these new motorcycles and never been registered? Also, what is "Open Box?"

A. Yes, they are new inventory and current models stored in warehouses since 2023, test ridden with anywhere from 15 - 75 miles. Open Box refers to motorcycles with little or no scratches.

Q. I've read the bikes don't have mechanical problems, what about the electronics?

A. Yes, some electronic failures due to poor factory testing before installation. This has since been remedied.

Q. Are the batteries still good on the 2022 & 2023 models?

A. RS1 Yes, ES1 No. As of June 7, the ES1 batteries will not hold a charge for very long and new ones are required. Because of this All 2023 model ES1 come equipped with New batteries.

Q. How many batteries are required for an ES1?

A. Only one battery is required to operate the ES1. It will however result in a slower 45 MPH top speed and roughly 30-mile range. 2 batteries deliver 62MPH with a 60 - 70-mile range.

Q. Are the motorcycles fully Street Legal?

A. Yes, in all 50 states. Approval has been granted by the Department of Transportation and the National Highway Traffic Safety Administration, (NHTSA).

Q. Do I need a driver's license, insurance & registration to operate on the road?

A. Yes, you would need a valid driver's license with motorcycle endorsement, insurance, and registration, the same as you would any street legal vehicle. The process is simple: you would take the MCO (manufacturer's certificate of origin) and invoice which we will provide to you to AAA (American Automobile Association) or your state Department of Motor Vehicles where they would collect sales tax, registration fees, and provide you with a temporary registration and license plate until one gets mailed to you.

Q. When will I receive my motorcycle? Do I need to assemble it? or is it already assembled?

A. The transportation company we use is www.haulbikes.com who are licensed, bonded, insured, enclosed trailer with a lift gate and will deliver to your residence or business, typically within 30 days depending on their schedule. Also, your motorcycle will come to you fully assembled, tested, and ready to ride

Q. How come I can't find a dealer near me?

A. These motorcycles have been poorly marketed producing low volume sales in the USA, however, over 30,000 Kollter ES1 have been sold to Africa and Indonesia, proving their reliability and popularity.

Q. What is the warranty period, and what does it cover?

A: 12-Month, 12,000-Mile factory parts warranty. For more details click **MORE** button Home Page www.KollterUSA.com

Q. All parts are available direct from the factory, with some parts available in the USA.

Once you purchase your motorcycle, you will be given contact information.

Q. What kind of service and maintenance do I need?

A. Virtually none. Our belt driven models require virtually no maintenance; chain versions require periodic cleaning and adjustment and tire pressures should be periodically checked.

Q. What are my payment options?

A. You can pay by check, direct to WF bank, Zelle to our business phone at 714-614-5907, or through our website with PayPal. Unfortunately, due to the recent fraud epidemic, we no longer accept credit cards.

Further questions feel free to contact us at: sales@kollterUSA.com 714-714-0240